

We bring **business know-how** together with technology

Launched in 1994, 25 years in business has helped us to understand that as your organisation develops, your IT needs to grow with it. We flex and grow with you.

We have uncompromising high standards, but it's not just a case of deploying our knowledge to achieve this. Our core mission is based on a strategic, collaborative approach that offers value for money without impacting quality, delivering maximum efficiency for our clients every time.



select technology
prestige



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Everything starts with you when you partner with **Select Technology**

We've grown up with IT. We are part of the IT revolution and after 25 years, we know a thing or two about how it can work harder for your business.

Traditionally, our sector has been challenged by the 'Break/Fix' model of IT, often because we cannot get closer to business. By enabling our team to better understand your sector, its challenges and the opportunities, our advice and support is bespoke. We're passionate about helping companies achieve success and stand out from the crowd through IT. **Our vision is quite simple:**

We're your lifetime IT partner.

What is Prestige?

Prestige is unique from any other managed IT service plan. As the name suggests, we have uncompromising, high standards which drive our obsession to continue to provide the best customer experience possible.

Unlike traditional reactive IT support, Prestige is perfectly balanced to offer essential daily support whilst other, dedicated technical service teams help your business focus on the 'bigger picture'. They continuously review your technology risk and efficiency to maximise productivity and weed-out potential problems before they have a chance to impact your business.

Key Benefits of our Prestige Plan

Our innovative approach means we will:

- Deliver a World Class service, always
- Provide a truly proactive service through preventative maintenance and measures
- Be efficient and make you more efficient as a result, using KPI reporting to track progress
- Add more value to you and your customers by building your business online
- Implement solutions to make you more secure against security breaches and ransomware, including staff training
- Bring you services beyond traditional support, such as our Digital Transformation Consultant

- Provide immediate action on 'Big Impact, Fast Fix' issues
- Improve your productivity
- Provide a continuous strategy to ensure you always use the latest technology

What's included:

- Support Desk with guaranteed 15-minute response time for critical issues
- Dedicated Insights Team that analyse and monitor your network, devices and connectivity to prevent issues
- Monthly Technical Alignment Visits to ensure your technology is optimised with best practice
- Digital Transformation Consultant who will look beyond daily fixes and advise how you can align your business strategy to emerging technology trends
- All staff and devices are covered, wherever they are
- Unlimited onsite support and Installs, Moves, Additions and Changes included as standard, for no extra cost
- Staff Training across security, Microsoft Office,
- Comprehensive IT security solutions to mitigate the risk of malicious attacks
- Vendor Liaison

