



WorkReady

Managed IT support for business growth

# **WorkReady**

# An all-in-one managed IT solution for fast growing businesses.

WorkReady includes everything an ambitious and fast-growing business needs to scale confidently, innovate faster and stay secure.

We'll help eliminate the frustration of unreliable IT and slow support that holds your business back.

**Get in touch today** and discover what we can do for you.

# **IT SUPPORT**



# Award-winning service desk

Our smart, considerate team talk in plain English, not jargon. They're award winning for good reason.



# 15-minute response

We respond quickly so your team can get on with their day. Where things take longer to fix, we'll keep you informed.



#### **Out of hours**

Optional out of hours support also available. Perfect for businesses with 24/7 operations.



# **Unlimited support**

Unlimited remote support to help keep your business running like clockwork.

# **BEST IN CLASS TECHNOLOGY**



# **New laptop included**

We'll supply the latest
Microsoft Surface Laptops
for your team so you can
maximise productivity and
minimise downtime.



# Microsoft 365

Core Office 365 apps (Word, Excel, PowerPoint, Outlook, Teams) along with advanced security features embedded.



# 365 backups

Comprehensive Backup and Recovery for Exchange Online, OneDrive for Business, SharePoint Online, and Microsoft Teams included.

# **CUSTOMER SERVICE**



#### **Customer satisfaction**

We're focused on delivering an excellent and efficient service. Every single time you contact us.



# **Review meetings**

We offer a quarterly meeting with your Technical Account Manager. We measure success by your happiness not sales targets.

# **TEAM SUPPORT**



#### **Onboarding**

Our onboarding engineer will be on hand to get you started. Our aim is to make the process simple and pain-free.



# **Security Awareness Training**

We will help reduce business risk through our continuous programme of test phishing emails and online training courses.

# **SECURITY & COMPLIANCE**



# **Securing your business**

Our comprehensive security package will keep cyber criminals at bay.

Anti-virus, patch management and dark web monitoring all included.



# **Proactive monitoring**

We deliver IT support peace of mind. Preventing issues and reducing downtime.

# **LONG-TERM SUCCESS**



# Strategic roadmap

We offer Quarterly Technology Assessments alongside a Three-Year Roadmap to future plan. Aligning IT with your business ambitions.



# Al & automation workshops

We advise on integrating the latest technologies. An IT partner that looks to the <u>future</u>.

# **Professional service**

"Select Technology has helped us understand technology more and provided a level of support, guidance and training on key IT issues that we've never had before."



Contact us today and discover what you'll love about partnering with us.

www.select-technology.co.uk



Take a look at our latest case studies to hear what our customers think

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